

TŶ SKYLINE HOUSE GLYNCORRWG

c/o 16 Cynllan Avenue <u>Llanharan PONTYCLUN</u> <u>CF72 9UL</u>

www.skylinehouse.co.uk bookings@skylinehouse.co.uk 01443 229330 07940 112098

Full Terms and Conditions For Booking

There are only 4 main terms:

- We will provide you with the services as agreed and advertised.
- You will pay the price agreed.
- We will extend a reasonable duty of care to you and your property.
- You will extend a reasonable duty of care to us and our property.

That is *almost* it! There is inevitably a bit of small print, but there's not that much and it's not that small ②. Read on.

- You agree to abide by all polite notices and instructions displayed prominently about the house and in the front section of the Welcome Pack in the lounge. Some of the most significant points are summarised below here:
- <u>Smoking</u>. *No smoking* allowed indoors.
- <u>Neighbourliness</u>. *You agree* to respect our neighbours and not to create a noise nuisance.
- <u>Guests</u>. *You agree* that you have informed us honestly of the numbers in your party.
- <u>Animals</u>. Up to 2 pets are welcome if you have let us know through the booking process. More may be accepted by prior agreement only. *You agree that pets will not go upstairs or on the furniture*.
- <u>Telephone</u>. You are welcome to use the landline telephone. Our package prohibits calls to mobiles, international and most premium rate numbers, although calls to some premium rate numbers (0871, 0872, 0841 and 0844) are not barred by the service provider. *You agree not to call any premium rate services even if the line allows it.*
- <u>Internet</u>. We have provided a package that allows a reasonable amount of data and you are welcome to use this reasonably. There is not enough bandwidth for gaming, streaming of music or video, downloading software etc.. *You agree that you will not use the internet for any of these high data volume activities. You agree also that your internet use will remain within all applicable laws.*

- We are Mr M P O'Donoghue of 16 Cynllan Av., Llanharan CF72 9UL and Mr G J Davies of 1 Kemps Covert, St Donats, CF61 1 YZ; trading as Tŷ Skyline House.
- You are the customer(s) as identified in the associated booking schedule.
- In the absence of any documentation, the verbal contracts made between us will be binding.